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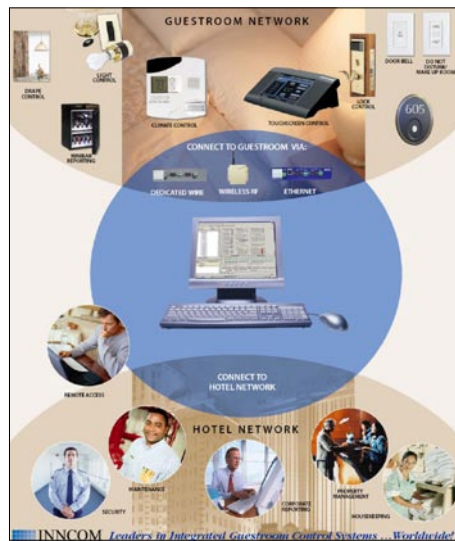
CTI Goes Green in Hotels

CTI recently completed an agreement with US company INNCOM International to become the Australian distributor of INNCOM's Room Management Systems (RMS).

INNCOM systems are installed in more than 300,000 rooms worldwide, with clients ranging from the most prestigious 5-star hotels to specialty properties.

INNCOM pioneered wireless infrared control technology for hotels, and the unique "building block" architecture allows hoteliers to select and implement features most appropriate to their needs.

System capabilities include unparalleled energy management, guest room occupancy monitoring and reporting, central electronic lock control, doorbell/do-not-disturb/make-up-room annunciation, and patented infrared lighting control.



INNCOM "building block" architecture.

INNCOM represents an exciting opportunity for CTI, and to meet this challenge, key personnel with vast hospitality expertise have been injected into CTI. To find out more about INNCOM please contact one of CTI's hospitality representatives:

NEW Product Review

THE NEW C-BUS MK2 BLACK AND WHITE TOUCH SCREEN IS NOW AVAILABLE FROM CTI.

It builds on the success of the MK1 Black and White with enhancements including:

- A 50% larger screen (now 4.7");
- Enhanced contrast and super bright back light;
- A larger range of fascia styles;
- A programming USB port which is accessible from the front; and
- New mounting flanges so that wall boxes are now only required in rendered walls



The new C-Bus MK2 comes in reflective (above) and non-reflective.

The new Touch Screen is available with or without a powerful logic engine for control switching and dimming loads, scenes, and schedules.

All units also include an RS232 port for control of 3rd party devices.

Clipsal Price Rise

THE START OF APRIL SEES THE TRADE PRICE FOR CLIPSAL C-BUS PRODUCTS INCREASE IN PRICE BY 4.7%.

If you would like to take advantage of the existing pricing for a project that will extend past the beginning of April please contact your local CTI representative – very soon!

NEW CTI Staff Member

CTI is pleased to announce the appointment of Chris O'Malley as National Business Manager. Based in Brisbane, Chris is responsible for growing our Queensland operations and building our already sizeable maintenance business vertically.

Chris comes to CTI with a background in both the telephone and electrical industry that will prove very beneficial to our clients. Chris can be contacted on 07 3399 7888 or via email on chris.omalley@ctia.net.au

Clipsal VIEO Systems

CTI IS PLEASED TO ANNOUNCE IT IS A CLIPSAL VIEO SYSTEMS INTELLIGENT BUILDING SOLUTION PARTNER. THE VIEO SYSTEMS INTELLIGENT BUILDING SOLUTION ENABLES AGED CARE ORGANISATIONS TO DELIVER ANY NUMBER OF SERVICES TO THEIR RESIDENTS TO IMPROVE COMMUNICATIONS, CARE AND QUALITY OF LIFE. VIEO PROVIDES RESIDENTS WITH HIGH SPEED INTERNET ACCESS, VOICE OVER IP (VOIP) TELEPHONY, SECURITY AND VIDEO SERVICES, ASSISTANCE CALL AND NURSE CALL, AND LIGHTING CONTROL, AS WELL AS OPTIONS TO MONITOR THEIR WELLBEING.

The solution is based upon a high speed, secure and duplicated IP network infrastructure that connects each residence or facility together. The IP network also provides wireless coverage for cordless VOIP telephone services as well as Radio Frequency Identification (RFID) functionality if required.

Nurse Assistance buttons are provided beside the master bed and in the bathroom. Additionally Radio Frequency keychain pendant buttons are provided for extra peace of mind and security. An interface is provided to connect the smoke detectors. A water flow sensor is available to provide feedback to the VIEO system for monitoring of the home.

VIEO FEATURES

The VIEO Systems Intelligent Building Solution instantly generates alerts for any number of risk indicators such as lights, oven or hot water being left on for an abnormal period of time.

For example, should the system detect a tap running for an extended period of time it will automatically query the resident via their Cisco Systems handset, and if there is no response, the alert will be escalated and care staff or family members can be notified. Alerts can be sent via a pager, SMS, email, recorded message or a combination of the above.



The intelligent monitoring system enables couples to stay together in their own homes, rather than be split into separate healthcare facilities, by monitoring varying indicators depending on who needs help. It can also be programmed to turn on the bottom light when residents sit up in bed at night, making it easy to see where they're going and provides a single "good night" button at the bedside to turn off all of the lights in the home at night.



Push button controls on their phone handset give residents the option of controlling many household features such as lighting and heating from the bedside. Residents can also wear a personal emergency bracelet or pendant with a button they can activate prompt a live response via intercom over their Cisco IP Phones.



STATE OF THE ART IP COMMUNICATIONS

Cisco Systems IP handsets are included in each residential unit and feature large displays or colour touch screens – making life easier for residents with diminishing sight.



With date and time, calling party name, calling party number, and digits dialled all clearly displayed, it's easy for residents to see who is on the line and also to access services such as voicemail, address books and many other services at the touch of a button. Residents are also provided with a high speed, always on Internet connection to ensure that they have access to email and web services.

The VIEO System solution can also deliver to the Cisco handset screen billing information, resident directories, local cinema screening details, events, weather, home food delivery, maintenance requests and status, and laundry services. And as new applications are released, it's simple to add them from a central console.

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